



# Parque Warner Guide

For our visitors with disabilities

All the information you need for your visit



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## INTRODUCTION

### Dear Visitor:

In this document you will find all the useful information you need to make sure your visit is a comfortable, safe and fun one. Parque Warner recommends that you are prudent when you use our rides.

Parque Warner recommends that people with disabilities access the rides accompanied by someone who is able to offer support if it is needed.

This is because the rides can come to a technical standstill. If there is a standstill it is necessary to help this person leave the ride.

In the case of people with learning difficulties, we recommend that the person accompanying them is reliable and explains what is happening during the ride.

People who have an amputation or prosthesis of any kind must go to Information so that the Park professionals can recommend the safest theme park rides to them.



# GENERAL INFORMATION



## Parking

Parque Warner has private parking. There are reserved parking spaces for vehicles belonging to people with reduced mobility. The spaces are blue and close to the theme park entrance. In order to use these spaces an official parking card for people with reduced mobility is required. The card must be visibly displayed on the vehicle.

## Park Entrance



Parque Warner offers a reduced rate for visitors with a disability of 33% or more. In order to apply for it they must present a disability certificate or card and the DNI (National Identification Document) or other identification document. When a person with a disability buys their entrance ticket at a reduced rate they will be given a coloured wristband. With this wristband the disabled visitor and up to three companions can enter the rides by the special access zones set aside for them. These special zones are marked. Owners of the “Pase Anual” will be able to ask for a wristband at the information office in the park.



## Enjoy Our Park



The Parque Warner premises, its restaurants, shops and theatres are free of architectural barriers.

In some rides no access is permitted for people with heart problems, some type of disability or pregnant women.

The reason for this is that the manufacturer has indicated it in the safety conditions for the ride.

## Toilets



All the toilets at the Parque Warner have cubicles adapted for people with reduced mobility.

For your greatest convenience, there are 13 completely adapted and duly marked toilets:

- 2 in Hollywood Boulevard Zone
- 2 in Movie World Studios Zone.
- 2 In Super Heroes World Zone.
- 1 in the Old West Territory Zone.
- 2 in the Cartoon Village Zone.
- 4 in the Parque Warner Beach zone.

## Wheelchairs



Parque Warner is easy to explore with a wheelchair as there are no slopes. It is not permitted to go on the rides with a wheelchair. Parque Warner also offers a manual wheelchair rental service.

The facility to rent wheelchairs and pushchairs can be found next to the main entrance to the park. It is not possible to make reservations.

## Guide Dogs



It is not permitted to bring animals into the Parque Warner. Only people with disabilities who have a guide dog or support dog can enter the park with their dog. The dog must remain on a lead/leash at all times. Dogs cannot go on the rides and have to stay with an accompanying person.

## Information



Parque Warner has an Information Office in its main entrance. Any visitors can visit the Information Office if they have any doubts, or if they have any queries or special requirements or simply to request information.

## Medical Assistance



Parque Warner offers a medical assistance service to visitors. It is located in the Movie World Studios Zone.

# RIDES

## Many Rides at Your Disposal

All the rides at Parque Warner are marked. Each ride has a poster with the terms of use that each visitor must comply with. It is very important to read these posters. The poster contains the limitations of use for each ride for safety reasons.

There are warnings based on height, age or access for people with disabilities.

The orders from the Park Staff must be followed.

People with disabilities and up to 3 companions can go on the rides in the special zone. If any passenger want to enjoy the ride again and there is a queue, they should wait 15 minutes.



The rides are divided into 3 levels of intensity. Each level is identified with a colour. This level is also shown on the posters.

- ◆ **Intense.** The fastest and strongest rides with the most adrenaline.
- **Moderate.** Rides of medium intensity.
- **Gentle.** The calmest rides and rides for children.

We recommend that you check the level of the rides before deciding if you want to go on it.

For safety reasons, it is essential that the visitor remains in a stable position when ascending the ride.

Some rides have a safety harness that fastens securely for protection.

If it is noted that the safety mechanisms do not fit or do not fasten properly, please warn the ride staff. In some rides the help of your companion may be necessary in order to be able to access and leave the ride.

Some of our rides have effects with lights that rotate and glare. In order to go up in these rides it is recommended that people who could suffer from any kind of light sensitivity should ask their doctor before using any ride.

Never place your arms or legs outside the vehicle or boat of the ride.

## Reading the Pictograms



Minimum height required for accessing the ride alone.



Maximum height permitted for accessing the ride.



## ◆ LEVEL OF MOTION: INTENSE



### ◆ STUNT FALL

It is a roller coaster.

The train remains on the track during ascension.

It feels as if you were in a flying seat because of all the turns and loops.

This ride can reach a speed of nearly 105km/h in 3 seconds.

The ride does the circuit twice, the first time forwards and the second time backwards.

**For your safety:** If there is an emergency the train can remain suspended. It is possible for the visitor to be in a position where their head is hanging up or down for some time. In order to be evacuated, the carriage must be abandoned with the help of the Park Staff by descending a tall ladder.



Minimum height required to access the ride accompanied. The accompanying person must be an adult of legal age.



People who do not reach the minimum height to access the ride alone must be accompanied by companions of legal age.



Maximum age permitted to access the ride



Rides equipped with security harnesses.



Rides equipped with safety belts.



Rides equipped with safety bars.



It is possible to ask for help from staff at the ride.





## SUPERMAN: THE STEEL RIDE

It is a roller coaster that forms various shapes in the air. It has various turns and reaches 100km/h.

**For your safety:** If an emergency situation arises the train may remain stopped. In order to be evacuated, the carriage must be abandoned with the help of the Park Staff by descending a tall ladder.



## LA VENGANZA DEL ENIGMA

It is a tower with cars where visitors sit. The car goes up and down the tower, sometimes slowly and sometimes very quickly.

**For your safety:** If an emergency situation arises the car may be delayed a few moments before being returned to the ground.



## LEX LUTHOR

It is a ride that involves many turns at high speed. On some occasions the visitor remains face down for some moments.

**Access:** The visitor must be able to climb the stairs in order to enter and leave the ride. This can be done alone, with the help of a companion or the Park Staff.

**For your safety:** If an emergency situation arises, the visitor may remain face down for some moments before being returned to the ground.



## BATMAN, LA FUGA

It is a roller coaster. The train remains attached to the railway over its top. It feels like you are in a flying seat because of the multiple twists and loops.

**For your safety:** If an emergency situation arises the train may remain suspended in the air.

In order to be evacuated, the carriage must be abandoned with the help of the Park Staff by descending a tall ladder.







## COASTER-EXPRESS

It is a wooden roller coaster.

Since the circuit is completed at high speed, the wood creaks and vibrates the carriages.

**Access:** It is not considered suitable for people with physical disabilities due to the effect the vibration it may produce.

**For your safety:** If an emergency situation arises the train may remain stopped. In order to be evacuated, the carriage must be abandoned with the help of the Park Staff by descending a tall ladder.



## MOTION LEVEL: MODERATE



## OSO YOGUI

It is a boat ride. Water jets soak you while you can also shoot squirt jets of water using a water pistol jet.

**Access:** You must be able to bridge the gap between the boat station and the boat. You may request the help of Park Staff.

**For your safety:** If the boats stop it may be a few moments before they start working again. In order to be evacuated, visitors will have to leave the boats and walk through an area where it is difficult to walk comfortably.



## HOTEL EMBRUJADO

It is a dark enclosed room, where the seats rock and the walls spin in circles.

**For your safety:** If an emergency situation arises, visitors may be within the room for some time until the doors can be opened.





## LOS COCHES DE CHOQUE DE “EL JOKER”

It is a bumper car area. Visitors hit their cars against other cars. The car pedal must be pressed in order to work.

**Access:** It is not considered suitable for those people with a physical or visual disability due to the impact of the knocks.

**For your safety:** It is not permitted to leave the car when the ride is in progress.



## CATARATAS SALVAJES

It is a boat that ascends a very big ramp. On reaching the top it descends quickly down the waterfall until it reaches a lake.

**Access:** The visitor must be able to bridge the gap between the boat station and the boat. Help can be asked for from the Park Staff.

**Safety:** There are safety bars which must be gripped firmly by the visitor.

**For your safety:** If an emergency situation arises, the boats may remain stationary while they are climbing the ramp. In order to be evacuated, visitors will have to leave the boats with the help of the Park Staff and descend a footbridge.



## SILLAS VOLADORAS DE “MR. FREEZE”

It is a carousel with seats that hang from chains. The seats are elevated and are in motion for 2 and a half minutes.

**For your safety:** If an emergency situation arises the visitor may remain in the air for some time until the ride can be returned to the ground.



## LOS CARROS DE LA MINA

There are cars that spin and turn at high speed.

**Access:** The visitor must be able to get into and out of the car in order to use this ride.

**Safety:** There are safety bars which the visitor must grip firmly.

**For your safety:** Please remain firmly seated in the chair so you do not get hit when the car is turning.





## RÍO BRAVO

There are boats that do a circuit of the river and fall twice at high speed. The first fall is backwards.

**Access:** The visitor must be able to bridge the gap between the boat station and the boat. The visitors get into the boats when they are in motion. If necessary, they can be stopped for a few seconds. You may request the help of Park Staff.

**Safety:** There are safety bars which must be firmly gripped by the passenger.

**For your safety:** If an emergency situation arises during the circuit the boats may remain stationary. In order to be evacuated, the boat must be abandoned with the help of the Park Staff and a large footbridge must be descended, sometimes with steps at a great height. Visitors must also walk through an area where it is difficult to walk comfortably.



The accompanying adult has to measure more than 1.60m.



## TOM & JERRY

It is a family roller coaster.

**Access:** The visitor must be able to bridge the gap between the station and the train in order to get on and off the ride. Park Staff are on hand to provide assistance.

**Safety:** There are safety bars which must be firmly gripped by the passenger.

**Emergency:** In order to be evacuated, the carriage must be abandoned with the help of the Park Staff by descending a tall ladder.



## LAS TAZAS DE SCOOBY-DOO

The seats of the ride consist of teacups that rotate very quickly.

**Access:** The visitor must be able to climb into and out of the teacup. The accompanying person may have to help those with a disability. Park Staff are on hand to provide assistance.

**Safety:** There are safety bars which must be firmly gripped by the passenger.

**For your safety:** Maintain a suitable posture and use the safety elements to be found within the teacup. Do not stand up or put your arms or legs outside of the cup.





## RÁPIDOS ACME

There are circular shaped boats that do a circuit of the river. Sometimes the river current moves the boats from side to side very quickly.

**Access:** In order to enter the boat it must be possible to bridge the gap between the boat station and the boat. Park Staff are on hand to provide assistance.

**Safety:** There are safety bars which must be firmly gripped by the passenger.

**For your safety:** If an emergency safety arises during the circuit the boats may remain stationary and sometimes at a certain height. In order to be evacuated the boat must be abandoned with the help of the Park Staff, a long footbridge must be descended and then visitors must also walk through an area where it is difficult to walk comfortably.



## CORRECAMINOS BIP BIP

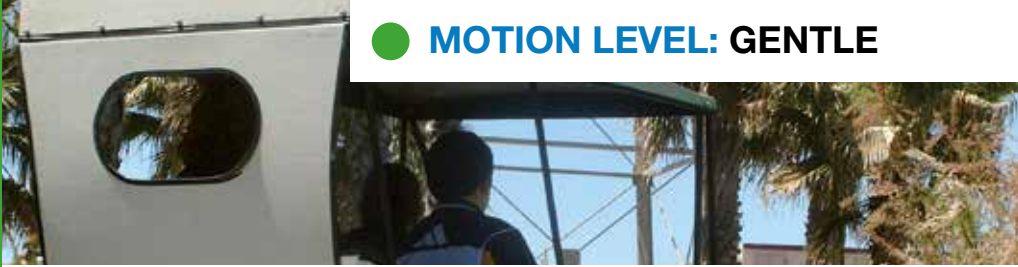
It is a family roller coaster.

**Access:** The visitor must be able to bridge the gap between the station and the train in order to climb into and out of the ride.

**Safety:** There are safety bars which must be firmly gripped by the passenger.

**Emergency:** In order to be evacuated, the train must be abandoned with the help of the Park Staff and left via a tall ladder.





## CINE TOUR

It is a tour in a classic car.

**Access:** Minors with a disability must be accompanied by an adult. The visitor must be able to climb into an out of the car chosen for the tour. Park Staff are on hand to provide assistance.

**For your safety:** Please remain firmly seated so you do not fall out when the car rounds corners.



## CONVOY DE CAMIONES

It is a convoy of trucks in which you can see different cartoon characters.

**Access:** Minors with a disability must be accompanied by an adult. The visitor must be able to climb into an out of the car chosen for the tour. Help can be asked for from Park Staff.

**For your safety:** Please remain firmly seated so you do not fall out when the car rounds corners.



## CARTOON CARROUSEL

It is a carousel formed of the most famous characters from Looney Tunes.

**Access:** You must be able to ascend the stairs to climb onto the platform ride. Help can be asked for from Park Staff.

**Safety:** Please remain seated and firmly attached to the safety bar so you do not fall out. If you cannot remain seated and secured you may board the bus instead.



## COHETES ESPACIALES

There are rockets that move in a circle and go up and down.

**Access:** The visitor must be able to climb the stairs in order to enter the rockets. Help can be asked for from Park Staff.

**Safety:** Please remain seated and fastened in.





## PASEO EN AUTOBÚS

It is a bus that turns in circles while going up and down.

**Access:** In order to get into and out of the ride you must be able to bridge the gap between the station and the train.

**Safety:** Please remain seated and fastened in.

**Emergency:** If an emergency arises the visitor may remain in the air for a short period until the ride is returned to the ground.



## COYOTE: ZONA DE EXPLOSIÓN

It is a tower with a carriage. The carriage goes up and down the tower.

**Access:** The visitor must be able to go up the stairs to be able to climb into the carriage. Help can be asked for from the Park Staff.

**Safety:** The visitor must be attached to the safety bar. The visitor must remain still with their back supported from behind during the entirety of the ride.

**For your safety:** If an emergency arises the visitor may remain in the air for a short period until the ride is returned to the ground.



## LOS COCHES LOCOS

It is a mini area of bumper cars. Children will be able to bump their cars against other cars. The car pedal must be pressed in order to work.

**Access:** It is not considered suitable for people with a physical or visual disability due to the impact of the knocks.

**Safety:** A safety belt is provided which must be correctly attached.

**For your safety:** It is not permitted to climb out the car when the ride is in progress.



## HELICÓPTEROS

There are helicopters that turn in circles while they go up and down.

**Access:** The visitor must be able to climb into and out of the helicopters. Help can be asked for from Park Staff.

**For your safety:** Please remain seated and firmly attached to your seat. If an emergency arises the visitor may remain in the air for a short period until the ride is returned to the ground.





## CORREO AÉREO

There are planes that move forwards and backwards while going up and down.

**Access:** In order to climb in and out you must be able to bridge the gap between the plane and the station stop. Help can be asked for from the Park Staff.

**For your safety:** Please remain seated and firmly attached to your seat. If an emergency arises the visitor may remain in the air for a short period until the ride is returned to the ground.



## ¡A TODA MÁQUINA!

It is a boat that sways and turns.

**Access:** The visitor must be able to climb the stairs into and out of the boat. Help can be asked for from the Park Staff.

**For your safety:** Please remain seated and firmly attached to your seat.



## EMERGENCIAS PATO LUCAS

It is a carousel of fire engines. The trucks have crates that turn and go up and down. You will be able to shoot water with a water pistol.

**Access:** The visitor must be able to cross the stairs in order to climb into and out of the crates. Help can be asked for from the Park Staff.

**Safety:** The visitor must remain standing in the crates because there is no seating.

**For your safety:** Please remain still in the crates whilst they go up and down. If an emergency arises the visitor may remain in the air for a short period until the ride is returned to the ground.





## ACADEMIA DE PILOTOS BABY LOONEY TUNES

There are planes that complete a circuit at a height of 6 metres.

**Access:** The visitor must be able to bridge the gap and climb the stairs in order to enter the planes. Help can be asked for from the Park Staff.

**Safety:** Please remain seated and steady in the planes.

**For your safety:** If an emergency arises the visitor may remain in the air for a short period. If the ride has to be evacuated please leave the carriage using the help of the Park Staff and descend the ladder.



## HE VISTO UN LINDO GATITO

There are carriages that turn whilst they go up. The visitors lie down in the carriages.

**Access:** The visitor must be able to climb into and out of the carriages. Help can be asked for from the Park Staff.

**For your safety:** To be tilted safely please ensure you have firmly attached to the carriages. If an emergency arises the visitor may remain in the air until they are safely returned to the ground.



## ESCUELA DE CONDUCCIÓN YABBA DABBA DOO

There are two driving courses for little cars. Children must be able to manage the driving elements of the car.

**For your safety:** It is not suitable for people with a visual disability or a disability that can impede from safely controlling the car. The visitor cannot stand up or put their arms or legs outside the car.

Little circuit:



Big circuit:







## LA AVENTURA DE SCOOBY-DOO

It is an indoor car track with lots of light and sound effects. Passengers will carry an interactive handgun with which you can activate the different effects.

**Access:** The visitor has to be able to climb into and out of the car on the track. Help can be asked for from the Park Staff.

**For your safety:** Please remain firmly seated so you do not fall out when rounding the corners.



## PERFORMANCES

### THEATRES

Parque Warner has 4 theatres:

- Teatro Chino: Cine 3D.
- Teatro Hollywood.
- Teatro de Especialistas.
- Teatro "Looney Tunes"

All installations are adapted for people who suffer from any kind of disability.

**Access:** The entrances and exits of the theatres are accessible for all members of the public. There is no staircase. We recommend gaining access prior to the event because there will be less people. None of the theatres have toilets inside. If you need to go the toilets please do it before the performance starts. Once the performance has started you will not be able to enter.



## CHARACTER HOUSES

**Special seats:** There are reserved spaces for people with wheelchairs. Ask the staff so they can help you enter.

**For your safety:** In case of an emergency people with a disability will leave the site the same way as the rest of the public. No entrance has a staircase.

**There are three:**

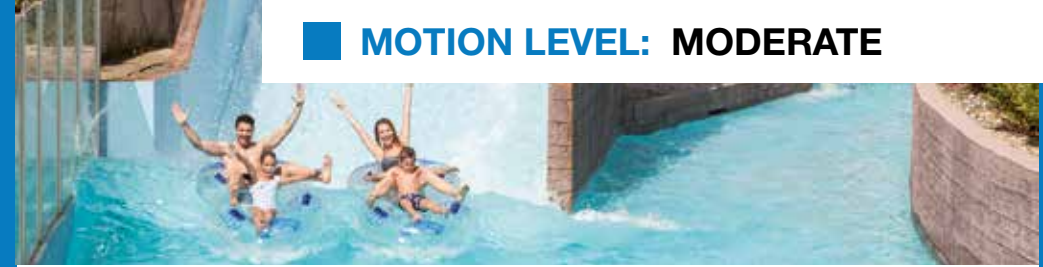
- La madriguera de Bugs Bunny.
- La casita de la Abuelita.
- El camerino del Pato Lucas.

This consists of a walking tour through the character's houses. There you will be able to take photos with the characters and ask for their autograph.

**Access:** The entrance, tour and exit of the houses are accessible to all the public. There are no stairs.



# PARQUE WARNER BEACH RIDES



## RÍO LOCO

The visitors climb into floatables that pass down the river. At the half way point there is a large cube that squirts water and causes waves.

**Access:** Visitors must be able to climb onto the inflatables and use the handles to keep themselves stable.

**For your safety:** It is recommended to use the inflatables and/or armbands for children that do not reach 1.20 metres. It is not permitted to run, push, splash or behave in a way that impedes the safety of others. When the cube squirting water is switched on please remain behind the safety line.





## PLAYA MALIBÚ

It is a swimming pool with huge waves in the Park. The maximum depth is 1.90 metres.

**Access:** There is a special seat for people in wheelchairs to be able to access the water. Ask the lifesaving team for more information.

**For your safety:** Before the waves begin there will be an audible signal. It is recommended that children use lifejackets or armbands for children who do not reach a height of 1.20 metres. It is prohibited to run, push, splash or behave in a way that impedes the safety of others.



## AGUA AVENTURA

It is an area with lots of water games and large water slides.

**Access:** In order to access the slides it is necessary to climb up the large walkway with steps.

**For your security:** It is recommended that children who do not reach 1.20 metres use lifejackets and/or armbands. It is not permitted to run, push, splash or behave in a way that impedes the safety of others. If you use some type of prosthesis please tell the lifesaving team.



## MOTION LEVEL: GENTLE



## BABY OLAS

It is a swimming pool with waves for the little ones. The maximum depth is 0.60 metres.

**For your safety:** Before the waves begin there will be an audible signal. The use of lifejackets or armbands is recommended. It is not permitted to run, push, splash or behave in a way that impedes the safety of others.



## TODOS AL AGUA

It is an area with games, water jets and small slides. It is for children younger than 8 years old.

Adults are not permitted. An adult will only be allowed in when accompanied by a minor.

**For your safety:** Children must be watched by an adult responsible for their care and behaviour.





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